

Toner low or empty? Contact SOTA for spares

Before replacing an **empty** toner cartridge (if you have a spare) try the following

1. Open the toner bay door as far back as possible
Do not close the door unless instructed otherwise
2. Press two buttons simultaneously: **CANCEL X** and **BACK**
If button access is difficult, move printer to floor
3. Release two buttons and quickly press **BACK** button again
If nothing happens, close door, open it and try again
4. Use touch screen to tap **only** the **empty** colour ending in **".HC"**
K.TNR.HC = Black, C = Cyan, M = Magenta, Y = Yellow
5. Tap **Yes**, close toner bay door and wait for printer to process
*If Toner Reset menu doesn't close, press **BACK** button*
6. Try printing; if you still can't, replace empty toner with spare