

If you are having issues with printer quality, such as:

- Bands, streaks, splotches, or spots on paper
- }o}μŒ• (U }À Œ o Ç Œ I U }Œ u]••]vP vŸŒ o Ç
- d Æ š]8 μ o š š } Œ U }Œ % Œ]vš }vš vš ~•μ Z ••Z % •• u]• o]P v

Please try the following maintenance steps to hopefully alleviate the problem:

1. Remove each toner drum and slide the green cleaning tab on a wire cartridge several times
 - a. Be careful not to touch the roller on the bottom of the cartridge or drum
 - b. D }À o v]vP š I š } (μ o š % }•]š]}v (}Œ Œ v }v Œ š]v P
 - c. Guide: https://support.brother.com/g/b/faqend.aspx?c=au&lang=en&prod=mfcl3770cdw_us_eu_as&faqid=faq00000208_513
2. Remove the calibration unit
 - a. Guide: [https://support.brother.com/g/b/faqend.aspx?c=au&lang=en&p.8 \(&-6.8 \(p\)-0ipx4](https://support.brother.com/g/b/faqend.aspx?c=au&lang=en&p.8 (&-6.8 (p)-0ipx4). Tap https://support.brother.com/g/b/faqend.aspx?c=au&lang=en&prod=mfcl3770cdw_us_eu_as&faqid=faq000002477_500#unique_635
5. Tap Registration > Yes and wait for it to finish
 - a. Guide: https://support.brother.com/g/b/faqend.aspx?c=us_ot&lang=en&prod=hll3290cdw_us&faqid=faq0000023_501#unique_639
6. Turn the printer off by holding the power button until it powers down, switch it off at the wall, wait a couple of minutes, and turn it back on
7. Try printing some documents
 - a. You may need to print several pages before the issue gradually alleviates

If you are having trouble with and report it to SOTA. Please note the color of your printer might be faulty.

Please also disable firmware auto update, as future updates may disable the toner cartridge use:

1. Turn on the printer and wait for it to finish starting up
2. Using the touch screen, tap the Settings button wrench and screwdriver
3. Tap All Settings in the bottom right
4. Scroll down and tap Machine Info
5. Tap Firmware Auto Check and tap Off
6. Press the Home Butbn to return to the home screen